



PROGRESS REPORT: 2024-2025 SUMMARY



A summary of our progress

As Canada's national public broadcaster, CBC Radio-Canada is committed to the realization of a barrier-free Canada by 2040. In 2024-2025, CBC/Radio-Canada continued to work toward meeting many of the commitments made in the 2023-2025 National Accessibility Plan, [Breaking Barriers](#). Here are six highlights of our actions, which we explain in more detail in the full progress report available on our website.

- **Employment** | We completed our review of the Rule on Accommodation, launching in 2025. We also launched a new allyship program at the CBC—Inclusion and You: Responsible Allyship Starts Within.
- **Built environment** | We continued improving the accessibility of some of our stations. These included the Edmonton Broadcast Centre, Vancouver Broadcast Centre, and Fredericton Station.
- **Information and communication technologies (ICT)** | We created the *2023-2026 Technology & Infrastructure (T&I) Digital Accessibility Strategic Plan*. It outlines a clear vision to guide and structure our technology accessibility efforts.
- **Communication** | We fostered accessibility awareness by promoting Disability Awareness training. We also actively supported Employee Resource Group events.
- **Procurement of goods, services and facilities** | We developed resources and guidance to incorporate accessibility more effectively when sourcing goods and services.
- **Design and delivery of programs and services** | We made significant progress in accessibility in this area. We created and acquired new content that reflects the diversity of people with disabilities living in Canada. We also collaborated with creators with disabilities in the media industry. Furthermore, we improved the accessibility of our digital products and content. Finally, we increased our employees' capacity to build knowledge on accessibility.

Throughout the year, we also gathered feedback and consulted on the development of this progress report. These actions helped us identify opportunities to enhance accessibility.



Feedback and contact information

You can request a copy of our National Accessibility Plan or progress reports in print, large print, braille, audio format, or electronic format compatible with adaptive technology.

By mail:

Audience Relations, CBC
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Toronto, ON
Canada, M5W 1E6

By toll-free number (Canada only):

1-866-306-4636

By email:

accessibility@cbc.ca

Online:

[CBC accessibility feedback form](#)